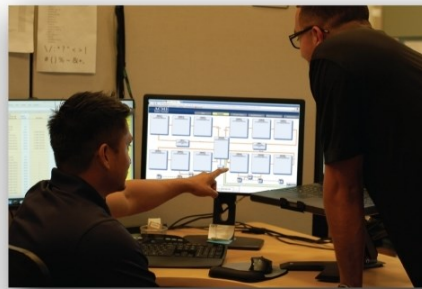


Preferred Customer Support

Proactive. Preemptive. Personalized.

APT's end to end support solution provides maintenance for the entire Electrical Power Monitoring System (EPMS). APT's expertise and commitment to customer service provides a superior level of hands-on support and personalized attention, setting us apart from the competition.



APT's PCS fills the gap between manufacturer's warranties and your operational needs, ensuring you will have the information you need when you need it.

SCALABLE SUPPORT SOLUTION - Three levels to choose from allows you to select the plan that fits *your* business needs.

Features	Basic	Standard	Premium
In Person System Check and onsite maintenance	Semi-annual	quarterly	Monthly
*Automated Utility rates updated	Yes	Yes	Yes
*Proactive monitoring	No	Yes	Yes
Warranty meter replacement labor included	No	1 meter/year	3 meters/year
Daily, Weekly and Monthly System Snapshot Emails	No	Yes	Yes
Meter communication Network Maintenance	No	Yes	Yes
In person training on your system	No	No	1/year
PQ Event investigation and Root Cause Analysis	No	No	Yes

**remote access required for these features*

IN-PERSON SYSTEM CHECK AND ONSITE MAINTENANCE

Choose the frequency of support needed for on-site EPMS maintenance visits by an APT technical expert between monthly (12 visits a year) in the Premium package, quarterly (four visits a year) in the Standard package, or semi annually (two visits a year) in the Basic package by selecting the appropriate level of support.

AUTOMATED UTILITY RATE UPDATES

All levels of Preferred Customer Support include automatic utility rate updates. Let APT use our specialized technology to automate this painful process for you. No more tedious spreadsheets!

PROACTIVE MONITORING

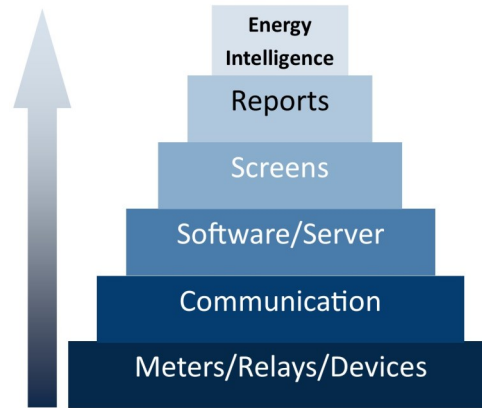
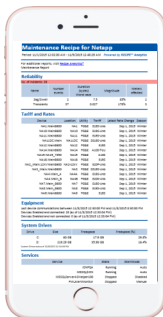
APT's knowledgeable technical experts will proactively monitor your system and alert you to small problems before they become big issues. Remote access troubleshooting and phone support is also included.

WARRANTY METER REPLACEMENT

APT has certified electricians available to remove your damaged warranty meters for repair. APT will streamline the process of factory repair by handling all of the paperwork and dealing with the factory directly.

SYSTEM SNAPSHOT EMAILS

Access to your system overview in one convenient and easy to use summary report. Have the whole report sent to key stakeholders or have portions of the report sent to the appropriate parties. It's scalable and flexible to fit your organization's needs.



APT'S end to end support covers everything from the ground up

METER COMMUNICATIONS NETWORK MAINTENANCE

APT will verify the device communications of your metering system to ensure you have all your data needed for reports. An experienced APT technician will identify and troubleshoot any non-communicating devices.

IN PERSON TRAINING ON YOUR SYSTEM

Access to APT technical experts during your customized in person training on your system. APT will provide onsite training for your staff and will be available to answer any of your questions.

POWER QUALITY EVENT INVESTIGATION AND ROOT CAUSE ANALYSIS

View real-time quality of service your facility is receiving from the utility, Event Logs include information on power SAG/ Swell, Duration, Magnitude and Transient Harmonic Distortion (THD). No other energy intelligence solution shows the whole picture of your facility's energy.

CALL US TODAY FOR A FREE SYSTEM EVALUATION!

(844) 695-0491